

What is a battery tamper and mounting tamper?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The Alarm.com Flex IO® sensor has two tamper switches-a battery tamper and a mounting tamper. The following table outlines how each tamper is triggered, resolved, and what LEDs flash locally to report it. Alarm.com Flex IO® sensor tampers can be enabled/disabled during the Flex DIY Wizard Installation process. For more information, see Alarm.com Flex IO® sensor - Installation Guide.

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Procedure

The Alarm.com Flex IO® sensor has two tamper switches-a battery tamper and a mounting tamper.

The following table outlines how each tamper is triggered, resolved, and what LEDs flash locally to report it.

Tamper type

How it's triggered

How to resolve

LED report

Battery tamper

Triggers anytime the battery door is open

The battery door must be fully screwed down

1 red blink every 2 seconds

Mounting tamper

Triggers if the device is moved from its mounted location

Note: The tamper is located on the back of the device

The tamper button must be fully pressed (until a clicking sound is heard)

Alternating red and yellow blinks

Alarm.com Flex IO® sensor tampers can be enabled/disabled during the Flex DIY Wizard Installation process. For more information, see [Alarm.com Flex IO® sensor - Installation Guide](#).

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Cellular_Sensor/Alarm.com_Flex_IO_sensor/What_is_a_battery_tamper_and_mounting_tamper%3F

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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