

What happens when my system reports an alarm?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

This is primarily a video or reference page. Open the original article link below for the current content.

Platform	General / Device
Content type	Troubleshooting
Source last updated	2023-11-17

Procedure

When your system reports an alarm, the following happens

Your control panel transmits an alarm signal to Alarm.com.

Alarm.com immediately forwards the signal to the monitoring station.

The monitoring station then tries to verify the alarm and may notify fire, police, or emergency medical help. Because your system communicates wirelessly, alarms are forwarded to the monitoring station even if the phone line is cut or damaged.

If your system issues an alarm, the Operations Center will follow the Alarm Notification sequence defined for any Alarm Notifications (these updates are not synchronized with the monitoring station call list). At the same time, a live operator from your monitoring station will be trying to contact you to verify the alarm.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/What_happens_when_my_system_reports_an_alarm

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:30:09 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:09 UTC by Jerdenn Calag