

Trigger a panic using the app

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The In-App Panel Panic monitoring station supported feature can expedite the dispatch of emergency personnel when help is needed at home. When the panel is not in arm’s reach, and the keyfob is ...

Platform	Mobile App
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

If your account has a security panel

Considerations

Some panels send an audible alarm when Police, Fire, or Auxiliary panics are sent.

If your account has Two-Way Voice enabled, Two-Way Voice is initiated through the panel when a Police Panic is sent.

To trigger a panel panic

1. Log in to the Alarm.com app.

Important: To interact with In-App Panel Panic, a customer login with Master, Full Control, or Custom logins with the In-App Panel Panic permission must be used. Any other permission level cannot view or use the feature.

In the Security System card, tap Panic.

1. Press and hold the type of panic to be triggered.

[In App Panel Panic Sending A Silent Police Panic]

After a 3 second countdown in which the panic can be canceled or immediately sent, the panic is sent to the monitoring station and an audible alarm occurs at the panel, if applicable.

[In App Panel Panic Silent Police Panic Sent]

1. Tap Close to wait for assistance or Disarm to disarm the panel.
2. Tapping Disarm will negate the panic signal that was triggered.

If your account does not have a security panel

To trigger a property panic

1. Log in to the Alarm.com app.

Only the primary login is able to interact with In-App Property Panic. Secondary logins cannot view or use the feature.

In the Panic card, tap and hold the type of panic to be triggered.

[In App Property Panic Card Holding Police]

A 3 second countdown screen appears. Tap Cancel to cancel the panic, or Send Now to immediately send the panic.

[In App Property Panic Countdown Screen]

After the 3 second countdown, tap Close to wait for assistance.

[In App Property Panic Close Screen]

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/Trigger_a_panic_using_the_app

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:30:08 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:08 UTC by Jerdenn Calag