

Take an Image Sensor image (Peek-In)

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Image Sensor Peek-Ins allow users to take on demand Image Sensor snapshots from the app and website.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To request an Image Sensor Peek-In using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap Images.
3. Tap [Peek In].
4. Tap Peek-In Now to have the Image Sensor capture an image immediately.

5. Tap Peek-In Next Motion to have the Image Sensor capture an image the next time the Image Sensor detects motion.

The image will be uploaded to the Image Sensor Event Gallery. When the image is available for viewing a notification will be sent to all Peek-In notification recipients.

To request an Image Sensor Peek-In using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).

In the Image Sensor card, click [Peek In].

Next to the desired Image Sensor, click either

[Peek In Next Motion] to have the Image Sensor capture an image the next time the Image Sensor detects motion.

[Peek In Now] to have the Image Sensor capture an image immediately.

The image will be uploaded to the Image Sensor Event Gallery. When the image is available for viewing a notification will be sent to all Peek-In notification recipients.

To configure Peek-In recipients using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Automation.

On the Peek-Ins & Manual Image Uploads rule, click [Edit].

To choose notification recipients, click Add.

1. Click to select your desired recipients from the Address book, or add an unlisted recipient by clicking New.
2. Click Close.
3. Verify the rule is configured with the correct settings.
4. Click Save.

Source and support

For GoSafer Security assistance, visit gosafersupport.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Image_Sensor/Image_Sensor_Usage/Take_a_n_Image_Sensor_image_Peek-In

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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