

Smoke Sensor Not Reset

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The Smoke Sensor Not Reset trouble condition indicates a system smoke sensor was activated, but the condition has not yet cleared from the servers.

Platform	Customer Website
Content type	Troubleshooting
Source last updated	2025-06-04

Procedure

To remove this trouble condition

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).

On the Home page, click Alerts and Issues.

In Alerts & Issues, locate Smoke Sensor Must Be Reset (Sensor Name), then click Remove Alert.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/Smoke_Sensor_Not_Reset

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

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