

Request a video device's wireless signal strength

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Video device wireless signal strength can be checked remotely at any time.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2026-05-11

Procedure

Request a video device's Wi-Fi signal strength

During installation

A camera's Wi-Fi signal strength can be tested through the Alarm.com app during the installation process. To use this feature, you will need one of the following compatible Alarm.com cameras:

ADC-V515

ADC-V516

ADC-V523/523X

ADC-V530

ADC-V723/723X

ADC-V724/724X

ADC-V730

ADC-V731B

ADC-VDB750

ADC-VDB770

ADC-VDB775

How to request a video device's Wi-Fi signal strength during installation

1. Log in to the Alarm.com app.
2. Tap [Video].
3. Tap [Settings].
4. Tap Add Device.
5. Tap the specific device or enter the MAC address to start the installation wizard.
6. Enter a name for the device.
7. Tap Next.

In Configure Device, tap Next after the device is installed.

1. Tap Request Signal Strength to request an updated Wi-Fi signal strength.

[Wi Fi Signal Strength Test Customer App]

1. Tap Next to continue and configure the camera as desired.

Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Video Camera].

Ta [Settings].

1. Tap to select the desired video device.
2. Tap the Wi-Fi signal strength card.

[Wi Fi Signal Strength Card]

Note: The online status and Wi-Fi signal strength cards automatically display the date and time of the most recent check-in.

1. Tap Request Signal Strength.

GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Video.
3. Click Settings.
4. Select the desired video device.
5. Click the Wi-Fi signal strength card.

[Cx Website Wi Fi Signal Strength Card]

Note: The online status and Wi-Fi signal strength cards automatically display the date and time of the most recent check-in.

1. Click Request Signal Strength.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Video/Video_Settings/Request_a_video_device's_wireless_signal_strength

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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