

Package Alerts for Alarm.com Video Doorbells

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Be the first to know when a package is delivered to your home or business with Package Alerts for the Alarm.com Video Doorbell (ADC-VDB770).

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-12-01

Procedure

For the Alarm.com Video Doorbell (ADC-VDB770)

Alarm.com app

1. Log in to the Alarm.com app.
2. Tap Video.
3. Tap [Settings].

4. Tap Recording Rules.
5. Tap [Edit] to edit the desired recording rule.

In Notification triggers

1. Tap the Package Delivery toggle switch to enable notifications when a person has left a package in the camera's field of view.

[Package Delivery Toggle App]

1. Tap the Package Retrieval toggle switch to enable notifications when a person has removed a package from a camera's field of view.

[Package Retrieval Toggle App]

Configure the recording rule as desired.

1. Tap Save.

GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Video.
3. Click Recording Rules.
4. Click [Edit] to edit the desired recording rule.

In Notification triggers

1. Click the Package Delivery toggle switch to enable notifications when a person has left a package in the camera's field of view.

[Package Delivery Toggle]

1. Click the Package Retrieval toggle switch to enable notifications when a person has removed a package from the camera's field of view.

[Package Retrieval Toggle]

Configure the recording rule as desired.

1. Click Save.

For the Alarm.com Premium Video Doorbell Camera (ADC-VDB775)

Alarm.com app

1. Log in to the Alarm.com app.
2. Tap Video.
3. Tap [Settings].
4. Tap Recording Rules.
5. Tap [Edit] to edit the desired recording rule.

In Notification triggers

1. Tap the Package Delivery toggle switch to enable notifications when a person has left a package in the camera's field of view.

[Package Delivery Toggle App]

1. Tap the Package Retrieval toggle switch to enable notifications when a person has removed a package from a camera's field of view.

[Package Retrieval Toggle App]

Configure the recording rule as desired.

1. Tap Save.

GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Video.

3. Click Recording Rules.
4. Click [Edit] to edit the desired recording rule.

In Notifications

1. Click Package Delivery to enable notifications when a person has left a package in the camera's field of view.
2. Click Package Retrieval to enable notifications when a person has removed a package from the camera's field of view.

Configure the recording rule as desired.

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference:
[https://answers.alarm.com/Customer/Website_and_App/Video/Video_Settings/Package_Alerts_for_the_Alarm.com_Video_Doorbell_\(ADC-VDB770\)](https://answers.alarm.com/Customer/Website_and_App/Video/Video_Settings/Package_Alerts_for_the_Alarm.com_Video_Doorbell_(ADC-VDB770))

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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