

# Log all devices out of the website and app

## GoSafer Security Knowledge Base

*This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.*

## Overview

Users who have lost their phone, or need to disable a login, can log out all devices so others can no longer access the app, including those who use the Keep me logged in feature without re-entering ...

|                     |            |
|---------------------|------------|
| Platform            | App + Web  |
| Content type        | Reference  |
| Source last updated | 2025-06-04 |

## Procedure

### To disable automatic login for a device using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Login Information.
4. Tap Lost Device.

Using the Disable Automatic Login to this Account for dropdown menu, select the login to be disabled.

1. Tap Save.

To disable automatic login for a device using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Settings.
3. Click Login Information.
4. Click Lost Device.

Using the Disable Automatic Login to this Account for dropdown menu, select the login to be disabled.

1. Click Save.

To log out all devices using the Alarm.com app

# Important: It is required to change your password for this method.

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Login Information.
4. Tap Password.
5. Enter information in the Current Password, New Password, and Confirm Password fields.
6. Tap to select Log out all devices.
7. Tap Save.

## To log out all devices using the GoSafer Security customer portal (powered by Alarm.com)

# Important: It is required to change your password for this method.

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Settings.
3. Click Login Information.
4. Click Password.
5. Enter information in the Current Password, New Password, and Confirm Password fields.
6. Click to select Log out all devices.
7. Click Save.

# Source and support

For GoSafer Security assistance, visit [gosaferssecurity.com](https://gosaferssecurity.com).

Original Alarm.com reference:  
[https://answers.alarm.com/Customer/Website\\_and\\_App/User\\_Management/Web\\_App\\_Users/Disable\\_automatic\\_login](https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/Disable_automatic_login)

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

---

Revision #1

Created 2026-09-01 00:30:12 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:12 UTC by Jerdenn Calag