

Is it possible to use video devices or access video data after closing my account?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

No. All Video clips and SVR recordings associated with your account are cleared when your account is closed. The previously-enrolled video devices (e.g., video cameras, video servers, and SVRs) must be attached to a new account before they can be used again.

Platform	General / Device
Content type	Reference
Source last updated	2023-01-25

Procedure

No. All Video clips and SVR recordings associated with your account are cleared when your account is closed. The previously-enrolled video devices (e.g., video cameras, video servers, and SVRs) must be attached to a new account before they can be used again.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/Video/Video_Settings/Is_it_possible_to_use_video_devices_or_access_video_data_after_closing_my_account%3F

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:30:17 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:17 UTC by Jerdenn Calag