

How do I connect a video camera to a hidden Wi-Fi network?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

You can connect a video device to a hidden (i.e., not broadcasting) Wi-Fi network by configuring its network settings manually using the GoSafer Security customer portal (powered by Alarm.com) or the camera's access point network. Important: When attempting to manually connect to a wireless network, it is necessary to type in all information about the network. Accuracy is crucial, so it is advisable to confirm the network information is correct. If you are uncertain, confirm with the person who set up the network.

Platform	App + Web
Content type	How-to / Configuration
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Procedure

To manually configure a video device's wireless network using an Ethernet cable

Use this method when the video device is already installed on the account and connected with an Ethernet cable.

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Video.
3. Click Settings.
4. Select the desired video device.
5. Click Network.
6. Click Change Network.
7. Click Manual.

In the Wireless Network Name (SSID) field, enter the Wi-Fi name. This is case-sensitive.

Using the Encryption Type dropdown menu. select the encryption type.

Using the Algorithm dropdown menu, select the encryption algorithm.

In the Password field, enter the Wi-Fi password. This is case-sensitive.

If you want these settings to apply to all wireless cameras on the account, click Advanced. Then click to select Apply these settings to all wireless cameras on this account.

1. Click Continue.

After the correct information is saved in these fields, remove the power cable from the camera, then remove the Ethernet cable.

Reconnect the power cable and wait for the status LED to turn solid green.

To manually configure a video device's wireless network using AP mode

Use this method when the video device is not installed on the account and cannot be installed temporarily with an Ethernet cable.

Put the camera into access point mode.

1. Press and hold the WPS button on the camera for 5 to 7 seconds. The camera LED will first blink blue before blinking white.

Release the button immediately once the LED begins to blink white.

From a Wi-Fi-enabled device, connect to the Wi-Fi network named ALARM (###:###:##).

The numbers in parentheses should be the last six digits of the camera's MAC address.

1. Open a web browser on the Wi-Fi-enabled device (e.g., Chrome, Firefox, Edge, etc.).

In the browser address bar, enter 192.168.1.1.

1. Press Enter to go to the web address.
2. Click to select a language.

Manually enter the Wi-Fi information

In the SSID field, enter the Wi-Fi name. This is case-sensitive.

Using the Security dropdown menu, select the encryption type.

1. Select the Key Format, which is the algorithm.

In the Security Key field, enter the Wi-Fi password. This is case-sensitive.

[Ap Mode Options]

1. Click Save.

If the video device is not already installed on your account, proceed to the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com) to install the video device.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Video/Video_Settings/How_do_I_connect_a_video_camera_to_a_hidden_Wi-Fi_network

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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