

How can a user code only be given access at certain times?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Some systems allow for scheduled or temporary user access that will give specified users access to the system at certain times. If you do not see the following options, your system may not be compatible with scheduled or temporary user codes. For further questions, contact your service provider.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To restrict a user code to a specific time period using the Alarm.com app

1. Log in to the Alarm.com app.

2. Tap [Menu].
3. Tap Users.
4. Tap to select the user to restrict.
5. Verify the user has Panel Access enabled, and a valid Access Code.

In Access Information, tap Access Period.

1. Tap Restricted schedule.

In Weekly Schedule, configure the days and time to restrict the user's access to the system.

[Weekly Schedule]

1. Tap Save.

To restrict a user code to a specific time period using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Users.
3. Click [More Options] for the user that will be restricted.
4. Click [Edit].
5. Verify the user has panel access enabled with a valid access code.

In Access Information, click Access Period.

1. Click Restricted Schedule.

In Weekly Schedule, configure the days and time to restrict the user's access to the system.

[Weekly Schedule]

1. Click Save.

To add a temporary user code using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Users.
4. Tap to select the user to restrict.
5. Verify the user has Panel Access enabled, and a valid Access Code.

In Access Information, tap Access Period.

1. Tap Temporary Access.
2. Select the start and end date/time that the user will have access to the system.

[Temporary Schedule]

1. Tap Save.

To add a temporary user code using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Users.
3. Click [More Options] for the user that will be restricted.
4. Click [Edit].
5. Verify the user has panel access enabled with a valid access code.

In Access Information, click Access Period.

1. Click Temporary Access.
2. Select the start and end date/time that the user will have access to the system.

[Temporary Schedule]

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/User_Management/System_Users/How_can_a_user_code_only_be_given_access_at_certain_times

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:30:10 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:10 UTC by Jerdenn Calag