

# Heat Or Probe Sensor Trouble

## GoSafer Security Knowledge Base

*This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.*

## Overview

Heat Or Probe Sensor Trouble indicates that a probe has been disconnected from a temperature sensor, and the temperature sensor may no longer be working properly.

|                            |                        |
|----------------------------|------------------------|
| <b>Platform</b>            | General / Device       |
| <b>Content type</b>        | How-to / Configuration |
| <b>Source last updated</b> | 2022-11-01             |

## Procedure

### How to resolve

1. Verify the probe is properly connected to the sensor.

If you need additional support, contact your service provider.

## Source and support

For GoSafer Security assistance, visit [gosaferssecurity.com](https://gosaferssecurity.com).

Original

Alarm.com

reference:

[https://answers.alarm.com/Customer/Website\\_and\\_App/System\\_Management/Trouble\\_Condition\\_Help/Heat\\_Or\\_Probe\\_Sensor\\_Trouble](https://answers.alarm.com/Customer/Website_and_App/System_Management/Trouble_Condition_Help/Heat_Or_Probe_Sensor_Trouble)

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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Revision #1

Created 2026-09-01 00:30:09 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:09 UTC by Jerdenn Calag