

Enable/disable Thermostat Lock

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The Thermostat Lock feature provides the ability to lock all physical control of the thermostat. When Thermostat Lock is enabled, thermostat settings can only be changed from a computer or mobile ...

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To enable or disable Thermostat Lock using the Alarm.com app

1. Log in to the Alarm.com app.
 2. Tap Thermostats.
 3. Tap [Settings].
- If there are multiple thermostats enrolled in your system, tap the name of the desired device.

1. Tap Device Settings.

In Thermostat Lock, tap the current setting.

In the Thermostat Lock pop up, tap to select the desired setting

1. Disabled mode indicates setpoint changes can be made from the thermostat, GoSafer Security customer portal (powered by Alarm.com) or Alarm.com app.
2. Enabled mode indicates setpoint changes can only be made from the GoSafer Security customer portal (powered by Alarm.com) or Alarm.com app.

Partial indicates setpoint changes can be made from the thermostat, GoSafer Security customer portal (powered by Alarm.com) or Alarm.com app. Mode changes can only be made from the GoSafer Security customer portal (powered by Alarm.com) or Alarm.com app.

1. Tap Apply.

To enable or disable Thermostat Lock using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).

In the Thermostat card, click [Details].

1. Click Advanced Configuration.

In Thermostat Lock, click to select the desired setting

1. Disabled mode indicates setpoint changes can be made from the thermostat, GoSafer Security customer portal (powered by Alarm.com) or Alarm.com app.
2. Enabled mode indicates setpoint changes can only be made from the GoSafer Security customer portal (powered by Alarm.com) or Alarm.com app.

Partial indicates setpoint changes can be made from the thermostat, GoSafer Security customer portal (powered by Alarm.com) or Alarm.com app. Mode changes can only be made from the GoSafer Security customer portal (powered by Alarm.com) or Alarm.com app.

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Home_Automation/Thermostats/Enable_disable_Thermostat_Lock

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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