

Create/edit an Alarm.com Places lock reminder

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Lock Reminders allow you to receive an alert when any of your locks are left unlocked for too long. These location-based alerts can be configured from the website to notify you at all times of day, ...

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create an Alarm.com Places lock reminder using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].
5. Tap [Add].

6. Tap Lock Left Unlocked.

Name the new notification rule.

In When any of these locks, tap to select the locks to be monitored.

In Is Left Unlocked, tap to select either of the following

For this duration to specify how long a lock must be open before sending a notification.

When selected people cross a Geo-Fence to specify what Geo-Devices and Geo-Fences trigger a notification.

Note: If multiple devices are selected, the rule will be triggered when the last of these devices enters or exists the Geo-Fence.

In During this time frame, tap to select either of the following

At All Times will cause the rule to trigger any time of day based on your Geo-Location.

Only During the Following Times will allow you to define specific hours and days of the week you would like to receive the lock reminder.

To choose notification recipients, tap Add.

1. Tap the entries in the Address book that are to be notified, or tap Add Contact to add a new Address Book entry.
2. Tap Close.
3. Verify the notification is configured with the correct settings.
4. Tap Save.

To create an Alarm.com Places lock reminder using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Settings.
3. Click Places.
4. Click Lock Reminders.

Name the new notification rule.

In When any of these locks, select the locks to be monitored.

In Is Left Unlocked, click to select either of the following

For this duration to specify how long a lock must be open before sending a notification.

When selected people cross a Geo-Fence to specify what Geo-Devices and Geo-Fences trigger a notification.

Note: If multiple devices are selected, the rule will be triggered when the last of these devices enters or exists the Geo-Fence.

In During this time frame, click to select either of the following

At All Times will cause the rule to trigger anytime of day based on your Geo-Location.

Only During the Following Times will allow you to define specific hours and days of the week you would like to receive the lock reminder.

To choose notification recipients, click Add.

1. Click the entries in the Address book that are to be notified, or click New to add a new Address Book entry.
2. Click Close.
3. Verify the notification is configured with the correct settings.
4. Click Save.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Mobile_Features/Alarm.com_Places/Create_edit_an_Alarm.com_Places_lock_reminder

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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