

Create/edit a Doorbell Call recording rule

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

A Doorbell Call recording rule records doorbell video calls when they occur.

Platform	Customer Website
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create a Doorbell Call recording rule using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Video.
3. Click Recording Rules.
4. Click Add New Rule.

5. Click Doorbell Call Recording Rule.

Name the new recording rule.

Using the Record a clip when dropdown menu, select which doorbell camera should trigger a clip recording when pushed or called.

In Video Clip Recipients, click Add Recipients to be notified when the recording rule is triggered.

1. Click the entries in the Address Book that are to be notified, or click New to add a new Address Book entry.

Once all desired recipients are selected, click Close.

Important: Notifications are sent to the recipients after the video clip is uploaded to the account. To create a notification that sends immediately after the doorbell camera is triggered, see [Create a Doorbell Call notification](#).

1. Verify the recording rule is configured with the correct settings.
2. Click Save Rule.

To edit a Doorbell Call recording rule using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Video.
3. Click Recording Rules.
4. Click [Edit] for the Doorbell Call recording rule.

If you do not see the Doorbell Call recording rule, it has not been created yet.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/Video/Recording_Video/Create_edit_a_Door_bell_Call_recording_rule

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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