

Create/edit a Door was left open notification

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

A door was left open notification can notify users of a door/window that has been left open for a specified time period, or if specific users leave the premises while the sensor is open.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create/edit a Door was left open notification using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].

To edit the notification, tap to select the Door was left open notification.

If the notification has not been created

1. Tap [Add].
2. Tap Use A Template.

In Business, tap Door was left open.

Name the new notification.

In When any of these sensors, select the sensors to be notified about.

In Is Left Open, select either

For this duration to select the amount of time the sensor must remain open before sending the notification.

When select people cross a Geo-Fence to select when specific users enter or exit a location.

In During this timeframe, select either of the following

At All Times to be notified at all times.

Only during the following times to select specific days and times to be notified.

In Recipients, tap Add.

1. Tap the entries in Address Book to be notified or tap Add Contact to add a new Address Book entry.
2. Tap Close.
3. Verify the notification is configured with the correct settings.

4. Tap Save.

To create/edit a Door was left open notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.

To edit the notification, click [Edit] next to the Door was left open notification.

If the notification has not been created

1. Click New Notification.
2. Click Business.
3. Click Door was left open.

Name the notification rule.

In When any of these sensors, select the sensors to be notified about.

In Is Left Open, select either of the following

For this duration to select how long a door is left open.

When select people cross a Geo-Fence to select when specific users enter or exit a location.

In During this timeframe, select either of the following

At All Times to be notified at all times.

Only during the following times to select specific days and times to be notified.

In Recipients, click Add to choose notification recipients.

1. Click the entries in Address Book to be notified, or click New to add a new Address Book entry.
2. Click Close.
3. Verify the notification is configured with the correct settings.
4. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Commercial/Commercial_Notifications/Create_edit_a_Door_was_left_open_notification

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:29:51 UTC by Jerdenn Calag

Updated 2026-09-01 00:29:51 UTC by Jerdenn Calag