

Create a button press notification for the Alarm.com Video Doorbell

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

You can create a button push notification using the Notifications page.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2026-05-27

Procedure

To create a button-press notification using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Video].
3. Tap [Settings].
4. Tap to select the desired doorbell camera.

In Automation, tap Setup Doorbell Call Notifications.

1. Tap Add.
2. Tap Doorbell Call.

Name the notification.

In For the selected devices, tap to select the desired doorbell camera.

In When the following event occurs, tap to select Motion, Button Pushed, or both.

In During this time frame, tap to select At all times or Only during the following times to choose a schedule for the doorbell camera to follow.

In Notification filtering, tap to select the desired filters.

In Recipients, tap Add.

In the Address Book, tap to select the recipients to notify, or tap Add Contact to add a new Address Book recipient.

Note: It is recommended to use a push notification (i.e., recipients with a phone icon next to their description) rather than an email or text notification. Users can answer a doorbell call directly through the push notification.

1. Tap Close.
2. Verify the notification is configured with the correct settings.
3. Tap Save.

To create a button-press notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.
3. Click New Notification, or click [Edit] to edit an existing notification.
4. Click Doorbell Call.

I For the selected devices, click to select the desired device.

1. Click to select Button Pushed.

In During this time frame, click to select At all times or Only during the following times to choose a schedule for the doorbell camera to follow.

In Notification filtering, click to select the desired filters.

In Recipients, click Add.

In the Address Book, click to select the recipients to notify, or click New to add a new Address Book recipient.

Note: It is recommended to use a push notification (i.e., recipients with a phone icon next to their description) rather than an email or text notification. Users can answer a doorbell call directly through the push notification.

1. Click Close.
2. Verify the notification is configured with the correct settings.
3. Click Save.

To attach a thumbnail using the Alarm.com app

Note: Thumbnails can only be attached to doorbell call notifications with the Button Pushed event type.

1. Log in to the Alarm.com app.
2. Tap [More Options].
3. Tap Notifications.
4. Tap [Settings].

5. Tap Doorbell Video Call.

Using the dropdown menu next to the intended recipient, select Attach Thumbnail.

1. Tap Save.

To attach a thumbnail using the GoSafer Security customer portal (powered by Alarm.com)

Note: Thumbnails can only be attached to doorbell call notifications with the Button Pushed event type.

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.

For the desired doorbell call notification, click [Edit].

Using the dropdown menu next to the intended recipient, select Attach Thumbnail.

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Video/Recording_Video/Create_a_button_press_notification_for_the_Alarm.com_Video_Doorbell

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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