

Change the monitoring station location phone number

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

In the case of an emergency where you are unable to disarm the system, the monitoring station may call to verify the alarm. This typically involves contacting you at the location where the system is ...

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To change the monitoring station location phone number using the Alarm.com app

1. Log in to the Alarm.com app.

2. Tap [Menu].
3. Tap Monitoring Settings.
4. Tap Location Phone Number.
5. Enter the phone number of the location where the system is installed (e.g., landline).

Note: If there is no landline on location, enter a main contact number.

[Ecm Location Phone Mobile]

1. Tap Done.

To change the monitoring station location phone number using the GoSafer Security customer portal (powered by Alarm.com):

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Settings.
3. Click Monitoring Station.
4. Click Location Settings.
5. Click Edit.

In Phone Number, enter the phone number of the location where the system is installed (e.g., landline).

Note: If there is no landline on location, enter a primary contact number.

1. Click Update.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/Change_the_monitoring_station_location_phone_number_on_a_customer_account

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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