

Change a video device name

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Video device names can be customized for easier system management.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-12-08

Procedure

Change a video device name

Note: Camera names can have a maximum of 16 characters each.

Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Manage Devices.

In Video Devices, tap [More Options].

1. Tap [Edit].

In the Rename Device field, enter the new name.

1. Tap Ok.

GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Video.
3. Click Settings.
4. Select the desired video device.

Next to the device's current name, click [Edit].

In the Device Name field, enter the new name.

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original	Alarm.com	reference:
https://answers.alarm.com/Customer/Website_and_App/Video/Video_Settings/Change_a_video_device_name		

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:30:16 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:16 UTC by Jerdenn Calag