

Alarm Mode

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Alarm Mode presents users with a streamlined, full-picture view of what is happening at their home or business during an alarm. With Alarm Mode, you can quickly assess the situation and take action by viewing video clip thumbnails, accessing live camera feeds, and reviewing recent system activity all in one place. Additionally, property owners with Cancel/Verify can dismiss false alarms or confirm true alarms for expedited emergency response with the press of a button. For more information about Cancel/Verify, see [Cancel or Verify Alarms using the app](#).

Platform	Mobile App
Content type	How-to / Configuration
Source last updated	2026-01-21

Procedure

Is Alarm Mode available with multiple partitions?

Yes. Alarm Mode is available for multiple partition security systems. Alarm Mode displays which partition(s) is in an alarm state and enables you to disarm all partition(s) to resolve the alarm(s).

Is Alarm Mode available for commercial accounts?

Yes. The Alarm Mode assessment card is viewable from the individual business location's system rather than at the Enterprise Group level for commercial accounts.

Does Alarm Mode work with all alarm types?

No. Alarm Mode is not available for duress alarms, Silent Police Panel Panics, or In-App Property Panics events.

What information about video clips is available?

The video clip thumbnail section shows any videos saved 5 minutes prior to the start of the alarm. New clips appear as they are captured during the alarm event and no refresh is required.

Users can scroll through video clip thumbnails when there are more than two clips.

Detection clips (i.e., people, vehicles, and animals) display the full-camera view and are shown first in the video clip thumbnail section. All other clips are ordered from newest to oldest.

The Recent Events section displays activity that occurred 5 minutes before the alarm. New events appear automatically as they occur. By default, a maximum of five events are displayed in the section, however, you can go to the tap Activity in the Alarm Mode card to view all event history.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original	Alarm.com	reference:
https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/Alarm_Mode		

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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