

Add an existing login to an Enterprise Group

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Existing logins can be added to a location management group using the website.

Platform	Customer Website
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To add an existing login to an Enterprise Group using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).

Using the locations dropdown menu, select the desired group.

1. Click Users.
2. Click Manage Logins.
3. Click Add Group Login.
4. Click Associate Login to enter the login name and email of an existing login to allow it access to the group.

In Login Name, enter the login name for the existing login.

In Email Address, enter the email address for the existing login.

Using the Role dropdown menu, select the desired role for the login.

1. Select the desired permissions for the login.
2. Click Save.

For more information about adding logins to a group, see [Create a new group login](#).

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:

https://answers.alarm.com/Customer/Website_and_App/Commercial/Multi-Location_Management/Add_an_existing_login_to_an_Enterprise_Group

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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