

Add a mobile phone number to receive SMS notifications

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Mobile phone numbers can be added to a user's contact information so that they can receive SMS notifications.

Platform	Customer Website
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To add a mobile phone number to a user's contact information

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Users.
3. Click [Edit] for the user to edit. If the user is not listed, click Add User to add a new user.
4. Verify User Information is correct.

In Contact Information, click Add.

1. Click Mobile Number (SMS).
2. Enter the user's phone number, select the country of the phone number, and select the phone's cellular provider.
3. Click Save.

Note: If you do not have the option to save, you may not have the required login permissions. If you are not seeing the preceding options to add a mobile number, contact your service provider.

For more information about how to configure notifications, see Notifications.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original	Alarm.com	reference:
https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/Add_a_mobile_phone_number_to_receive_SMS_notifications		

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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