

Will the Pro HVAC Monitoring program send me notifications?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Yes. After opting into the Pro HVAC Monitoring program, HVAC system notifications are automatically applied to the primary email address for your account. Notifications will also be sent to the partnered HVAC professional in your service area. Your Pro HVAC Monitoring service provider will assist you in resolving this problem. Please contact them if you need urgent assistance and they have not already contacted you. Once the problem is resolved and system performance returns to normal, the alert will automatically resolve.

Platform	App + Web
Content type	Troubleshooting
Source last updated	2025-06-04

Procedure

To verify the HVAC notification settings using the GoSafer Security customer

portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.
3. Click [Edit] next to the System Event notification.

In Urgent, verify that My heating and cooling system reports an issue is selected.

To choose notification recipients, click Add.

In the Address book, click to select the recipients to be notified, or click New to add a new Address Book recipients.

1. Click Close.
2. Verify the notification is configured with the correct settings.
3. Click Save.

To verify the HVAC notification settings using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].
5. Tap System Actions to Watch.

In Urgent, verify that My heating and cooling system reports an issue is selected.

To choose notification recipients, tap Add.

In the Address book, tap to select the recipients to be notified, or tap Add Contact to add a new Address Book recipients.

1. Tap Close.
2. Verify the notification is configured with the correct settings.
3. Tap Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Home_Automation/Thermostats/Will_the_Pro_HVAC_Monitoring_program_send_me_notifications

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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