

# Will the Arming Event notification include the name of the user who armed or disarmed the system?

## GoSafer Security Knowledge Base

*This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.*

## Overview

This is primarily a video or reference page. Open the original article link below for the current content.

|                            |                        |
|----------------------------|------------------------|
| <b>Platform</b>            | App + Web              |
| <b>Content type</b>        | How-to / Configuration |
| <b>Source last updated</b> | 2022-11-03             |

## Procedure

### Using the panel

When the system is locally armed or disarmed using a code, the name of the user associated with the user code is included in the notification. User code information can be managed using the website. For more information about user code management, see [Change a system user code](#).

Note: The panel must be configured to be armed by a user code to include a name. If a panel has Quick Arm enabled or Secure Arm disabled, the user that armed the system is unknown so the notification does not include a name.

## Using a key fob

If a key fob is used and the panel programmed accordingly with a specific user code, the name of the associated user code is included in the notification.

If the key fob used is not associated with a specific user code, then a name is not included in the notification.

## Using the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com)

If the system is armed or disarmed using the GoSafer Security customer portal (powered by Alarm.com) or Alarm.com app, the notification includes the login name of the user that performed the command.

For more information about creating a new login, see [Create a new login](#).

For more information about viewing who sent remote commands, see [View which user sent remote commands to a system](#).

## Source and support

For GoSafer Security assistance, visit [gosafersupport.com](https://gosafersupport.com).

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|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------|
| Original                                                                                                                                                                                                                                                                                                                                                                              | Alarm.com | reference: |
| <a href="https://answers.alarm.com/Customer/Website_and_App/System_Management/Notifications/Will_the_Arming_Event_notification_include_the_name_of_the_user_who_armed_or_disarmed_the_system">https://answers.alarm.com/Customer/Website_and_App/System_Management/Notifications/Will the Arming Event notification include the name of the user who armed or disarmed the system</a> |           |            |

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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