

Will I be notified when energy-saving events in the Thermostat Rewards program are active?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Yes. A pop-up confirmation message will appear if users adjust thermostats during active events in which users are reminded that changing setpoints opts them out of events. This helps prevent accidental opt-outs, which occur when users adjust their thermostats during active demand response events. Email notifications will continue to be sent to participants, as usual. [Active Event Pop Up]

Platform	Mobile App
Content type	Reference
Source last updated	2025-06-04

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

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Active event pop up

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To view active event details:

1. Log in to the Alarm.com app.
2. Tap **Thermostats**.
3. Under the temperature setpoint, a green leaf icon and an *Energy Saving Event Active* message appear.

Energy saving event active

Energy saving event active

4. Tap **Energy Saving Event Active** to see event details, including the start and end time.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

[https://answers.alarm.com/Customer/Website_and_App/Home_Automation/Thermostats/Will I be notified when energy-saving events in the Thermostat Rewards program are active](https://answers.alarm.com/Customer/Website_and_App/Home_Automation/Thermostats/Will_I_be_notified_when_energy-saving_events_in_the_Thermostat_Rewards_program_are_active)

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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