

Why did I receive an e-mail notification for high activity by a login?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Alarm.com will send an email notification when a login is observed to have an unusual amount of high activity relative to a typical user. The email is sent to the e-mail address associated with the login in question, as well as the e-mail of the account owner (the primary login). The purpose of the high activity notification is to alert users to ensure account security and to prevent unauthorized access or potentially malicious activity. The following is an example of the high activity email notification.

Platform	General / Device
Content type	FAQ / Explanation
Source last updated	2024-01-16

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

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The following is an example of the high activity email notification.

High activity notification
High activity notification

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/System_Management/Notifications/Why_did_I_receive_an_e-mail_notification_for_high_activity_by_a_login%3F

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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