

What are the login name and password requirements?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

There are various requirements when changing a login name or password.

Platform	General / Device
Content type	FAQ / Explanation
Source last updated	2023-10-31

Procedure

Login name requirements

Login names must contain less than 50 alphanumeric characters and cannot be taken by another user. Login names are not case-sensitive.

Password requirements

New passwords must contain a minimum of 10 characters and must include at least one number, letter, and special character.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/What_are_the_login_name_and_password_requirements

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:30:12 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:12 UTC by Jerdenn Calag