Visual Verification device selection

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Visual Verification is a feature the monitoring station uses to verify a system that is in an alarm state. The monitoring station operator can: For accounts that have Visual Verification enabled, there is the option to select which devices the monitoring station uses for Visual Verification. If a device is deselected, monitoring station operators can no longer view any events from those devices or their live streams.

Platform	Customer Website
Content type	Reference
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Procedure

To select devices for Visual Verification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).

2. Click Settings.
3. Click Monitoring Station.
4. Click Video Monitoring Setting.

In Visual Verification, click to select the devices that allow Visual Verification.

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/Visual_Verification_device_selection

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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