

View which user sent remote commands to the system

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

When a remote command (i.e., arming/disarming, etc.) is sent from the app or website, the user's login name that sent the command appears in the activity history.

Platform	App + Web
Content type	Reference
Source last updated	2025-11-07

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

When a remote command (e.g., arming/disarming, etc.) is sent from the GoSafer Security customer portal (powered by Alarm.com) or Alarm.com app, the user's login name that sent the command appears in the activity history.

Note: Remote arming and disarming commands use the master user's code. Therefore, the activity history will display the remote command from the user's login name along with an arm or disarm event from the master user.

It is recommended to create a separate login for each user who is going to be sending remote commands to the system. For more information about creating logins, see [Create a new login](#).

For information about navigating to the activity history, see [View the system activity history](#).

Examples of activity

The following examples are of how arming/disarming appears in the activity history on the Alarm.com app and GoSafer Security customer portal (powered by Alarm.com) when it is armed/disarmed remotely versus locally.

Note: Remote commands can also be sent using voice integration (e.g., Siri voice shortcuts, Amazon Alexa, etc.) and an Apple Watch. In the Event History, Alexa commands will display as *Voice [login name] command*, Siri voice shortcuts will display as *[login name] command*, and Apple Watch commands will display as *Apple Watch [login name] command*. For more information about voice commands, see [Voice device feature comparisons](#).

Expand all

Example of activity on the Alarm.com app

Icon Chevron Up

Remote arming	Locally arming
In the following example, the user's login name sending the remote command is <i>exampleuser</i>. Panel Commands App Panel Commands App	In the following example, the name associated with the user code disarming the system is <i>exampleuser</i>. Panel Commands App Local Panel Commands App Local

Example of activity on the GoSafer Security customer portal (powered by Alarm.com)

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Remote arming	Locally arming
In the following example, the user's login name sending the remote command is <i>exampleuser</i>. Panel Commands Panel Commands	In the following example, the name associated with the user code disarming the system is <i>exampleuser</i>. Panel Commands Local Panel Commands Local

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/System_Management/System_History/View_which_user_sent_remote_commands_to_the_system

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.