

View upcoming appointments

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

After a service appointment is scheduled with your service provider, upcoming appointments can be viewed using the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com). Appointment details (e.g., date, time, estimated duration, etc.) can be viewed and your service provider's email address and phone number will be available in case the appointment needs to be adjusted or canceled. An upcoming appointment reminder will also appear on the Home screen of the Alarm.com app and GoSafer Security customer portal (powered by Alarm.com).

Platform	App + Web
Content type	Reference
Source last updated	2026-06-09

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

After a service appointment is scheduled with your service provider, upcoming appointments can be viewed using the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com).

Appointment details (e.g., date, time, estimated duration, etc.) can be viewed and your service provider's email address and phone number will be available in case the appointment needs to be adjusted or canceled.

An upcoming appointment reminder will also appear on the *Home* screen of the Alarm.com app and GoSafer Security customer portal (powered by Alarm.com).

View an upcoming appointment

To view an upcoming appointment using the Alarm.com app: **Icon Chevron Up**

Important: An appointment must be within 3 days of the scheduled time to view details using the Alarm.com app. New appointments scheduled within the 3-day window may take a few hours to display the appointment details on the Alarm.com app.

1. Log in to the Alarm.com app.
2. In the Top Recommendations card, find the *Appointment Reminder* notification.
3. Tap Learn More.

Appointment Reminder Notification

Appointment Reminder Notification

To view upcoming appointments using the GoSafer Security customer portal (powered by Alarm.com):

Icn Chevron Up

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Support**.
3. Click **Upcoming Appointments**.
4. View details of the appointment, including the start time, estimated duration, and location.

Upcoming appointments (customer website)

Upcoming appointments (GoSafer Security customer portal)

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

[https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/Schedule an appointment](https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/Schedule_an_appointment)

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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