

View current sensor activity

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Sensors with Sensor Activity Monitoring enabled can have a variety of statuses.

Platform	App + Web
Content type	Troubleshooting
Source last updated	2025-06-04

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

Sensors with Sensor Activity Monitoring (SAM) enabled can have a variety of statuses.

For more information about configuring Sensor Activity Monitoring, see [Turn sensor activity monitoring on/off](#).

View current sensor activity using the Alarm.com app:

1. Log in to the Alarm.com app.
2. Tap **Security System**.
3. Current sensor activity is displayed by panel partition.

Security Systems page on app sensors

Security Systems page on app sensors

For more information about what the status indicates, see [Description of sensor statuses](#).

View current sensor activity using the GoSafer Security customer portal (powered by Alarm.com):

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Sensor statuses display on the *Sensors* card.

Sensors card

Sensors card

For more information about what the status indicates, see [Description of sensor statuses](#).

Description of sensor statuses

Status	Description	Sensor Types That Show This Status
OK	No alarm, error, or problem has been reported. If it is a door or window, it is closed. If it is a motion sensor, it has not been activated within the last 60 minutes.	All Sensors
Open	The door or window is currently open.	Door/Window Contacts
Activated	The motion sensor has detected activity within the last 60 minutes.	Motion Sensors
Idle	A motion sensor becomes <i>idle</i> when motion has not been detected for 60 minutes. The time shown is the time the motion last reported activity.	Motion Sensors
Alarm!	The sensor has been tripped and has set off an alarm. Important: Hardwired smoke sensors need to be disarmed twice in order to reset.	All Sensors
Bypassed	A door/window sensor will be bypassed if it was open while the system was being armed (indirect bypass; usually occurs 4 minutes after the system arms). A user can directly bypass a sensor after the system is armed through the control panel. Refer to control panel operating instructions for information about bypassing sensors. When a sensor is bypassed either directly or indirectly, it is not active and therefore will not trigger an alarm even though the system is armed. To remove the <i>Bypassed</i> status, close the sensor and re-arm the system.	All sensors except Fire and CO
Low Battery	The sensor is reporting a low battery. Carefully open the sensor cover, check the type of battery it uses, and replace the battery.	All Sensors
Tampering/Malfunction	The sensor has been tampered with, or it has lost contact with the panel. If the status persists, contact your service provider.	All Sensors
N/A	The current state of the sensor is unknown. If this persists for more than a few hours, contact your service provider.	All Sensors

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/View_current_sensor_activity

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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