Turn sensor activity monitoring on/off

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Sensor Activity Monitoring allows users to view the current status of the system's sensors.

Platform	Customer Website
Content type	How-to / Configuration
Source last updated	2026-01-06

Procedure

> **Step-by-step guide:** Screenshots and videos are placed with the instruction they illustrate.

Sensor activity monitoring (SAM) allows users to view the current status of the system's sensors.

Once SAM is enabled for sensors, sensor activity notifications can be configured to receive direct notifications about a sensor's activity by email, text message, or push notification. For more information about setting up sensor activity notifications, see Create a sensor activity notification.

To turn sensor activity monitoring on/off:

This setting can only be updated using the GoSafer Security customer portal (powered by Alarm.com). For further assistance, contact your service provider.

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Settings**.
3. Click **Manage Devices**.
4. Click **More options** next to the device to update.
5. Click **Device Settings**.
6. In the *Monitoring* column, click to select the sensors that should have sensor activity monitoring. Alternatively, click to uncheck to remove activity monitoring.

   Note: In the following example, sensors 1 and 3 have SAM enabled, sensor 2 has SAM disabled, and SAM is not available for the fixed panic keypad.

   Sensor list

   Sensor list

7. Click **Save**.

Turn sensor activity monitoring on/off videos

Expand all

Turn SAM on - Video **Icn Chevron Up**

https://player.vimeo.com/video/1010693805?badge=0autopause=0&player_id=0&app_id=58479

If this video is blocked by the publisher's privacy settings, open it on the original Alarm.com article.

Turn SAM off - Video **Icn Chevron Up**

https://player.vimeo.com/video/1010696492?badge=0autopause=0&player_id=0&app_id=58479

If this video is blocked by the publisher's privacy settings, open it on the original Alarm.com article.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/Turn_sensor_activity_monitoring_on_off

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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