

Take a video recording

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Users can record on demand video clips from cameras and video device.

Platform	App + Web
Content type	Reference
Source last updated	2025-07-07

Procedure

To take a video recording using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap Video.

On the desired video device, tap [Play].

1. Tap [Record Video].

To take a video recording using the GoSafer Security customer portal

(powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Video.

Mouse over the desired video device view, then click [Request Recording].

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original	Alarm.com	reference:
https://answers.alarm.com/Customer/Website_and_App/Video/Live_Video/Take_a_video_recording		

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:30:13 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:13 UTC by Jerdenn Calag