Remotely change Interlogix Simon XT panel settings

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Change some of your panel settings using the app including beeps, chimes, and speaker volume.

Platform	Mobile App
Content type	Troubleshooting
Source last updated	2025-06-04

Procedure

> **Step-by-step guide:** Screenshots and videos are placed with the instruction they illustrate.

Compatible panel settings can be changed using the Alarm.com app.

Note: If these options are not available, contact your service provider for more information.

To change settings using the Alarm.com app:

1. Log in to the Alarm.com app.
2. Tap **Security System**.
3. Tap **Settings**.
4. Tap the setting to be edited.
5. Tap the desired value.
6. Tap **Save**.

Compatible panel settings:

Setting name	Setting options	Description
Sounds Settings	Piezo Beeps	Determines whether the panel piezo produces beeps based on system activity
Sounds Settings	Chime Voice	Determines whether the panel announces the sensor name
Sound Settings	Chime Type	Determines the type of chime for the sensors that chime (i.e., voice, bell, soft bell, off)
Sound Settings	Speaker Volume	Determines the volume of voice messages from the panel speaker
Sound Settings	Status Beep Volume	Determines the panel piezo volume level for status sounds such as arming, trouble, and status beeps
Sound Settings	System Status Announcement	Determines whether the panel announces arming level changes
Sound Settings	Panel Piezo Alarm	Determines whether the panel piezo siren turns on for alarms
Trouble Beeps	Trouble Beeps	Turns on/off the beeps issued by the security system when there is an active trouble

Setting name	Setting options	Description
24 Hour Clock	24 Hour Clock	Determines whether the system uses a 24 hour clock (enable) or a 12 hour clock (disable)

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/Remotely_change_Interlogix_Simon_XT_panel_settings

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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