

Open/close a Gate

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Gates can be opened or closed from the Customer app or GoSafer Security customer portal.

Platform	App + Web
Content type	Reference
Source last updated	2025-06-04

Procedure

To open or close a gate using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap Gates.
3. Tap Open to open the gate.
4. Tap Close to close the gate.
5. Tap Send to confirm the command.

To open or close a gate using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).

In the Gates card, click [Gate Open] or [Gate Closed].

1. Click Open or Close.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original	Alarm.com	reference:
https://answers.alarm.com/Customer/Website_and_App/Home_Automation/Garage_Doors/Open_close_a_Gate		

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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