Lock/unlock a door lock

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Door locks can be locked and unlocked from the website and the app.

Platform	App + Web
Content type	Reference
Source last updated	2025-06-04

Procedure

To lock or unlock a door lock using the Alarm.com app

1. Log in to the Alarm.com app.

In the Locks card, tap the desired lock or tap [Details] for a list of locks.

1. Tap [Locked] Lock or [Lock Unlocked] Unlock to toggle the state of the selected lock.

To lock or unlock a door lock using the GoSafer Security customer portal

(powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).

In the Locks card, click the desired lock or click [Details] for a list of locks.

1. Click [Locked] Lock or [Lock Unlocked] Unlock to toggle the state of the selected lock.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/Home_Automation/Locks/Lock_unlock_a_door_lock

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1
Created 2026-09-01 00:29:58 UTC by Jerdenn Calag
Updated 2026-09-01 00:29:58 UTC by Jerdenn Calag