

# Is it possible to use video devices or access video data after closing my account?

## GoSafer Security Knowledge Base

*This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.*

## Overview

No. All Video clips and SVR recordings associated with your account are cleared when your account is closed. The previously-enrolled video devices (e.g., video cameras, video servers, and SVRs) must be attached to a new account before they can be used again.

|                     |                  |
|---------------------|------------------|
| Platform            | General / Device |
| Content type        | Reference        |
| Source last updated | 2023-01-25       |

## Procedure

No. All Video clips and SVR recordings associated with your account are cleared when your account is closed. The previously-enrolled video devices (e.g., video cameras, video servers, and SVRs) must be attached to a new account before they can be used again.

## Source and support

For GoSafer Security assistance, visit [gosaferssecurity.com](https://gosaferssecurity.com).

Original Alarm.com reference:  
[https://answers.alarm.com/Customer/Website\\_and\\_App/Video/Video\\_Settings/Is\\_it\\_possible\\_to\\_use\\_video\\_devices\\_or\\_access\\_video\\_data\\_after\\_closing\\_my\\_account%3F](https://answers.alarm.com/Customer/Website_and_App/Video/Video_Settings/Is_it_possible_to_use_video_devices_or_access_video_data_after_closing_my_account%3F)

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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Revision #1

Created 2026-09-01 00:30:17 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:17 UTC by Jerdenn Calag