

iOS Live Activities for In-Progress Device Commands

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

iOS Live Activities for In-Progress Device Commands provides frequent information updates that appear in locations such as the Lock Screen, Notification Center, Standby Mode, and Dynamic Island. Live Activities offers a more flexible way to keep you updated about live events, activities, or tasks on your system. Requirements

Platform	Mobile App
Content type	How-to / Configuration
Source last updated	2025-01-14

Procedure

To enable or disable Live Activities on the iOS device

Note: The general setting for Live Activities is on by default.

On the iOS device, go to Settings.

1. Tap Face ID & Passcode.

In Allow Access When Locked, tap the Live Activities toggle switch to enable or disable the feature.

1. Enable or disable Alarm.com-supported Live Activities:

On the iOS device, go to Settings.

1. Tap Apps.
2. Tap Alarm.com.
3. Tap Live Activities.
4. Tap the Allow Live Activities toggle switch to enable or disable the feature.

Note: The first time Live Activities for the Alarm.com Alarm.com app is initiated, a prompt will appear for you to confirm permission to allow Live Activities.

To set up Live Activities to update more frequently

On the iOS device, go to Settings.

1. Tap Apps.
2. Tap Alarm.com.

Note: This setting can be adjusted other apps on the iOS device.

1. Tap Live Activities.

In Update Rate, tap the More Frequent Updates toggle switch to enable the feature.

Which actions will trigger a Live Activity?

An action conducted directly in the app (e.g., arming the panel, unlocking a lock, opening a garage door, etc.) triggers a Live Activity. Automation features such as rules, schedules, and Smart Arming will not trigger Live Activities since they are initiated without direct actions.

How many devices can be displayed at once?

Multiple devices can be displayed at once. If more than one device is polling at a given time, the Live Activities will stack on the lock screen similar to how notifications stack. On the Dynamic Island, up to two in-progress device command actions may be displayed at a given time. The time for completion varies from a few seconds to a few minutes depending on the device being used.

Is Live Activities supported on other devices?

Yes. It is also available and supported on iPad with OS17+ and Apple Watch with OS 11+.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
[https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/iOS Live Activities for In-Progress Device Commands](https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/iOS_Live_Activities_for_In-Progress_Device_Commands)

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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