

iOS Alarm.com System Control widget

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The Alarm.com System Control widget is customizable and provides quick access and one-touch commands for smart security systems. Small or medium widget sizes can be placed on the Home screen or Today View enabling you to control your lights, locks, garage doors, gates, and security panels from anywhere. Additionally, Scenes can be activated for easy whole-home automation and the statuses of connected devices can be viewed at a glance.

Platform	Mobile App
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To add widgets to the Home Screen

On the Home screen, press and hold an empty area until the apps begin to move.

1. Tap [Add] or tap Edit.
2. Select the Alarm.com widget.

3. Select a widget and choose a widget size.
4. Tap Add Widget.
5. Tap and drag the widget to the desired location, then tap Done.

To add widgets to the Today View

Swipe right from the Home Screen or Lock Screen.

1. Press and hold an empty area in Today View until the apps begin to move.
2. Tap [Add] or Edit.
3. Scroll down to select a widget, then choose a widget size.
4. Tap Add Widget.
5. Tap and drag the widget to the desired location, then tap Done.

To edit widgets from the Home screen

Touch and hold a widget to open the quick actions menu.

1. Tap Edit Widget.

Make the desired changes, then tap outside of the widget to exit.

To edit widgets from Today View

Swipe right from the Home Screen or Lock Screen

1. Tap and hold a widget to open the quick actions menu.
2. Tap Edit Widget.

Make the desired changes, then tap outside of the widget to exit.

Are multiple systems supported with the widget?

Yes. The widget supports multi-system accounts. During configuration, all devices from all systems are listed, and customers can add devices from multiple systems to a single widget.

Note: System names are not included in the widget. Therefore it is recommended to create unique names for Scenes to indicate which system the command is used for.

Will all devices in a Scene be automated when using the widget?

Yes. Triggering a Scene using the widget allows any device in the Scene to be automated, even if it is not individually supported by the System Control widget (e.g., Alarm.com-supported smart thermostats).

If I delete the Alarm.com app, will the widget be removed?

Yes. If you delete the Alarm.com app from your device, the widget is also removed.

Does the System Control Widget refresh automatically?

No. The System Control Widget automatically updates every 30 minutes or manually updates when you open up the Alarm.com app. Due to this, commands sent to security devices may display as Sent until the app has been opened or an automated update occurs. It is recommended to use the System control widget in conjunction with push notifications to ensure a seamless experience.

Can the widget be used in conjunction with Face ID or Passcode lock for the Alarm.com app?

By default, the system control widget is not available when Face ID or Passcode protection has been enabled in order to protect from unwanted access to the Alarm.com app. However, this setting can be bypassed.

To bypass Face ID or Passcode authentication for widgets

1. Log in to the Alarm.com app.
2. Tap [More Options].
3. Tap App Settings.
4. Tap Widget Settings.
5. Tap to enable the Bypass Face ID to use widget toggle switch.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/iOS_Alarm.com_System_Control_Widget

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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