

How many Image Sensor images can be uploaded per month?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The number of Image Sensor images that can be uploaded per month can be viewed when you log in to the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com). For more information about updating your monthly upload limit, contact your service provider. Note: Unused Image Sensor uploads do not carry over from month to month. The upload limit is reset on the first day of each month. If the upload limit is reached in the previous month, the Image Sensor will resume uploading images according to its capture rules the following month.

Platform	App + Web
Content type	Reference
Source last updated	2025-06-04

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

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For more information about updating your monthly upload limit, contact your service provider.

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View your current upload limit

A customer's current Image Sensor upload limit for the month can be viewed using the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com).

To view the Image Sensor upload limit for the month using the Alarm.com app:

Note: The Alarm.com app only displays the number of uploads remaining. To view the number of image uploads used and the total monthly upload limit use the GoSafer Security customer portal (powered by Alarm.com).

1. Log in to the Alarm.com app.
2. Tap **Images**.
3. Tap **Upload**. This page displays the number of image uploads remaining for the current month.

The following image displays that the user has 15 image uploads remaining for the current month.

Image upload app

Image upload app

To view the Image Sensor upload limit for the month using the GoSafer Security customer portal (powered by Alarm.com):

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. On the Image Sensor card, click **Details**.
3. Click **Past Events**. This page displays how many uploads have been used for the month, how many uploads are remaining for the month, and the total number of uploads available per month.

In the following image, the user has used 25 image uploads, has 15 images left, and their total monthly upload limit is 40 image uploads.

Image upload page

Image upload page

Source and support

For GoSafer Security assistance, visit [gosaferssecurity.com](https://answers.alarm.com).

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/Image_Sensor/Image_Sensor_Usage/How_many_Image_Sensor_images_can_be_uploaded_per_month

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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