

How do I switch between my accounts?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

It is possible to switch between multiple Alarm.com accounts from the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com) from the same login after a login name has been granted Linked Systems. Note: If the following options do not appear, Linked Systems may not be activated for the login being used. For more information on how to activate Linked Systems, see [How can I link multiple accounts together?](#).

Platform	App + Web
Content type	Reference
Source last updated	2023-10-27

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

It is possible to switch between multiple Alarm.com accounts from the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com) from the same login after a login name has been granted Linked Systems.

Note: If the following options do not appear, Linked Systems may not be activated for the login being used. For more information on how to activate Linked Systems, see [How can I link multiple accounts together?](#).

Switch between accounts

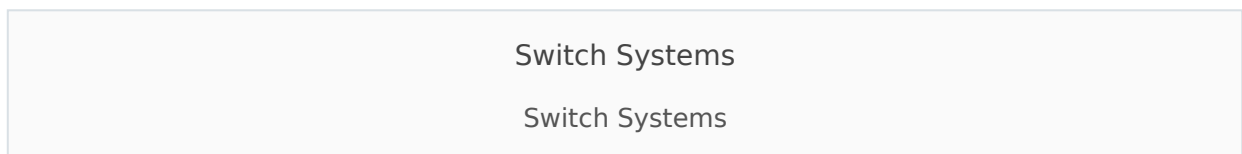
Accounts can be switched between using the GoSafer Security customer portal (powered by Alarm.com) and Alarm.com app.

Expand all

To switch between accounts using the Alarm.com app:

Icon Chevron Down

1. Log into the Alarm.com app.
2. Tap the system description.



3. Select the desired system to access.

To switch between accounts on the GoSafer Security customer portal

(powered by Alarm.com):

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1. Log into the GoSafer Security customer portal (powered by Alarm.com).
2. In the system description, click **Down**.

Linked Systems System Description

Linked Systems System Description

3. Select the desired system to access.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference:
[https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/How
do I switch between my accounts](https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/How_do_I_switch_between_my_accounts)

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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