How do I change my time zone?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The time zone for an account can be changed using the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com). Note: The system's time automatically adjusts for daylight savings based on the time zone that is selected.

Platform	App + Web
Content type	How-to / Configuration
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Procedure

To change the time zone using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Account Management.
4. Tap System Information.

Using the Time Zone dropdown menu, select the desired time zone.

1. Tap Update.

Note: If you are unable to access the Account Management page, or if the panel is showing the incorrect time, contact your service provider for assistance.

To change the time zone using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Settings.
3. Click Account Management.
4. Click System Information.

Note: If using a mobile device web browser, tap [Menu], then tap System Information on the Account Management page.

Using the Time Zone dropdown menu, select the desired time zone.

1. Click Update.

Note: If you are unable to access the Account Management page, or if the panel is showing the incorrect time, contact your service provider for assistance.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/How_do_I_change_my_time_zone

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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