

How can I update the carrier for a mobile contact?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

You can update the carrier for a mobile contact using the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com).

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2026-02-26

Procedure

To update the carrier for a mobile contact using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [More Options].
3. Tap Users or User Access.
4. Tap [Options] next to the desired user, then tap [Edit].

In Contact Information, tap Mobile.

Using the Carrier dropdown, select the desired carrier.

1. Tap Save.

To update the carrier for a mobile contact using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Users or User Access.
3. Click [Options] next to the desired user, then click [Edit].

In Contact Information, click Mobile.

Using the Carrier dropdown, select the desired carrier.

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/System_Management/Notifications/How_can_I_update_the_carrier_for_a_mobile_contact

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:30:04 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:04 UTC by Jerdenn Calag