

How can I control the fan remotely?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The thermostat fan can be controlled by using the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com) and setting the fan to Auto, 1 hour, 2 hours, 3 hours, 24 hours, Indefinite, or Circulate. The fan options depend on the thermostat model and configurations. For more information about the fan modes, see [How does each fan option operate the fan?](#). The fan can also be controlled using schedules. For more information about using fan schedules, see [Create/edit a Thermostat Fan schedule](#). Note: Any direct control on the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com) or app will override the current fan schedule until the next schedule begins.

Platform	App + Web
Content type	FAQ / Explanation
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Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

The thermostat fan can be controlled by using the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com) and setting the fan to *Auto*, *1 hour*, *2 hours*, *3 hours*, *24 hours*, *Indefinite*, or *Circulate*. The fan options depend on the thermostat model and configurations. For more information about the fan modes, see [How does each fan option operate the fan?](#).

The fan can also be controlled using schedules. For more information about using fan schedules, see [Create/edit a Thermostat Fan schedule](#).

Note: Any direct control on the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com) or app will override the current fan schedule until the next schedule begins.

Control the fan

Expand all

To control the fan using the Alarm.com app: **Icn Chevron Up**

1. Log in to the Alarm.com app.
2. Tap **Thermostats**.
3. Tap **Fan**.
4. Tap to select the desired fan option, then tap **Select**.

To control the fan using the GoSafer Security customer portal (powered by Alarm.com): **Icn Chevron Up**

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. In the thermostat card, click **Fan Control** and then click select the desired fan option.

Fan control
Fan control

Frequently asked questions

Why is there no Off option included in the fan controls?

This is to safeguard against shutting off the fan while the heat or cooling is running. Without circulation, the system would be damaged.

Can low and high fan settings be controlled from Alarm.com?

No. Low and high fan settings are not controllable from Alarm.com.

How does each fan option operate the fan?

Auto

Auto mode automatically operates the fan as needed by the HVAC system.

Number of hours

When a specified number of hours is selected (i.e., 1, 2, 3, 24 hours), the fan stays on for the allotted time frame and then reverts to Auto mode.

Indefinite or On

This fan option allows the fan to stay on indefinitely. For *Indefinite* or *On* to appear as a fan option, *Enable fan ON mode* must be enabled in the thermostat settings (if available). If you are not seeing this option, contact your service provider.

Circulate

The *Circulate* fan option is controlled by the thermostat's Fan Circulation/Duty Cycle settings. The Fan Duty Cycle determines how long the fan is on during the Fan Circulation Period.

Example: If the circulation time is 10 minutes and the duty cycle is 25%, the fan is on for 2.5 minutes and then off for 7.5 minutes until the next cycle. This option increases the air quality without constantly running the fan.

For the Alarm.com Smart Thermostat:

- The default Fan Circulation Period is 10 minutes. This is the amount of time the fan is in circulation.

- The default Fan Duty Cycle is 25%. This is the percentage of the circulation time period the fan is on.

For more information about your thermostat's fan settings, contact your service provider.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Home_Automation/Thermostats/How_can_I_control_the_fan_remotely

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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