

Enable/edit Background Capture for an Image Sensor

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The Background Capture rule can be enabled/disabled using the GoSafer Security customer portal.

Platform	Customer Website
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

Background Capture is designed to give a collection of images that covers occurrences that are not scheduled events. It can be used to capture images of first motion events periodically after sensor inactivity. The Background Capture rule for an Image Sensor can be enabled and edited using the GoSafer Security customer portal (powered by Alarm.com).

Note: To view Background Capture images, captured images need to be specifically requested for them to upload to the *Event Gallery*. For more information, see [Upload captured images to the Image Sensor Gallery](#).

To enable Background Capture for an Image Sensor:

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. In the *Image Sensor* card, click **Icon Chevron Right**.

View Gallery button outlined

View Gallery button outlined

3. Click **Rules**.
4. On the *Background Capture* rule, click the toggle switch to enable/disable the rule. The following image shows an enabled Background Capture rule:

Enabled Background Capture rule

Enabled Background Capture rule

Note: If Background Capture is unable to be enabled on an Image Sensor, contact your service provider.

To edit Background Capture for an Image Sensor:

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).

2. In the *Image Sensor* card, click **Icon Chevron Right**.
3. Click **Rules**.
4. Click **Icon Edit** on the Background Capture rule.
5. Click to select which Image Sensors will trigger the Background Capture rule.
6. Click to select desired conditions when Background Capture will not capture images.
 - For *Arming State*, you have the option to select for the system to not capture images when the system is **Disarmed** and when it is **Armed Stay**.
 - For *Alarm.com Places*, you have the option to select for the system to not capture images when selected **Geo-Devices** are inside a selected **Geo-Fence**.
 - For *Time frame*, you have the option to select **hours of each day of the week** that Background Capture will not be enabled to capture images.
7. Verify all desired settings are selected.
8. Click **Save**.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Image_Sensor/Image_Sensor_Rules_and_Alerts/Enable_edit_Background_Capture_for_an_Image_Sensor

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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