Enable/configure business hours

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Business hours make it easier to setup and manage commercial features like reporting, arming schedules, auto re-arming and notifications.

Platform	Customer Website
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

> **Step-by-step guide:** Screenshots and videos are placed with the instruction they illustrate.

Add new locations to an existing group to manage and make changes across multiple properties at once. There is no limit to the number of locations that can be added to an Enterprise group.

Note: The accounts must be with the same dealer to be added to the same group. For accounts with different dealers, Cross-Dealer Enterprise Groups are supported in some cases. For more information, see Cross-Dealer Groups.

To add a new location to a group:

Note: The login used must have *Administrator* permissions in the group where the new location will be added.

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Verify the Enterprise name is selected, and not a location name. When the Enterprise group is selected, a *Locations* option shows in the menu instead of *Home*.
    - If a location is selected, use the dropdown menu to select the Enterprise group. Enterprise groups have **Group Property** next to the Enterprise name, whereas locations will have **Icn Enterprise Open** for commercial accounts or **Single Property** for residential accounts next to the location name.
    - If the option to select an Enterprise group is not showing, verify the login being used has access to the Enterprise group.
3. Click **Manage Groups**.
4. Click **Add** next to the desired group.
5. Enter an Administrator login name and password for the location.

Add Location1

Add Location1

Note: The login used must have *Administrator* permissions in the group where the new location will be added.

6. Click **Confirm**.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/Commercial/Commercial_Management/Enable_configure_business_hours

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1
Created 2026-09-01 00:29:51 UTC by Jerdenn Calag
Updated 2026-09-01 16:40:51 UTC by Jerdenn Calag