Enable or edit Smarter Business Reports

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Smarter Business Reports can be enabled using the website.

Platform	App + Web
Content type	Troubleshooting
Source last updated	2025-06-04

Procedure

> **Step-by-step guide:** Screenshots and videos are placed with the instruction they illustrate.

Smarter Business Reports can be enabled and edited using the Alarm.com app and GoSafer Security customer portal (powered by Alarm.com). For more information about how to generate a Smarter Business Report, see Generate a Smarter Business Report.

Enable or edit Smarter Business Reports

Expand all

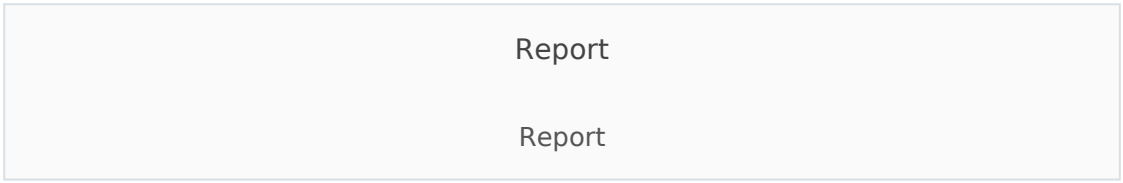
To enable or edit Smarter Business Reports using the Alarm.com app: Icn Chevron Down

1. Log in to the Alarm.com app.
2. Tap **Menu**.
3. Tap **Reports**.
4. Create a new report or edit an existing one.
    - To create a new report, tap **Add**, then select the type of report to be generated.
        - The following reports are recommended for optimum awareness of any issues, trends, and peak activity times at your business:
    - To edit an existing report, tap **More options** next to the desired report, then tap **Edit**.

      Note: To delete an existing report, tap **More options** next to the desired report, then tap **Delete**.

5. Enter the desired name for the report.
6. Configure the notification.

- In *Locations to include in the report*, select **All Locations** to have the report apply to all locations or **Only the following locations** to select the desired locations.



Note: Selecting locations to include in a report is only available with *Business Activity Analytics* reports (i.e., *Occupancy + People Counting*, *Crowd Gathering* , and *Queue Monitoring*) or with specific reports (i.e., *Location Summary*, *Sensor Activity*, *SBTM Temperature History*, *Arming Disarming*, *Access History*, *Alarms Issues*, *Location Open/Close*, and *Video Health*). For more information, contact your service provider.

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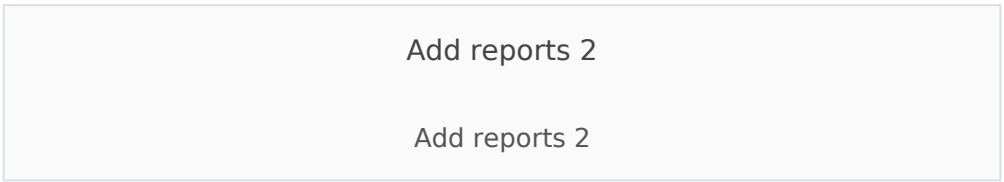
7. In *Recipients*, click **Add** to select report recipients in the *Address Book* or click **New** to add a new *Address Book* entry.
8. Click **Save**.

   Note: For reports that include all locations, recipients will receive notifications from all locations in the group. If a recipient only wants notifications from one location in the group, the notification needs to be created at the single system level. For more information about how to create a notification for a single system or location, see Configure notification recipients.

9. Configure the report, then tap **Save**.

To enable or edit Smarter Business Reports using the GoSafer Security customer portal (powered by Alarm.com): Icn Chevron Down

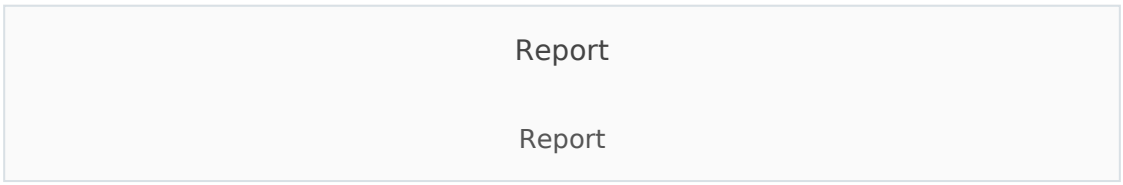
1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Activity**.
3. Click **Reports**.
4. Create a new report or edit an existing one.
    - To create a new report, click **Add**, then select the type of report to be generated.
        - The following reports are recommended for optimum awareness of any issues, trends, and peak activity times at your business:



    - To edit an existing report, click **Edit** next to the desired report.

      Note: To delete an existing report, click **Delete** next to the desired report.

5. Enter the desired name for the report.
6. Configure the notification.
    - In *Locations to include in the report*, select **All Locations** to have the report apply to all locations or **Only the following locations** to select the desired locations.



Note: Selecting locations to include in a report is only available with *Business Activity Analytics* reports (i.e., *Occupancy + People Counting*, *Crowd Gathering* , and *Queue Monitoring*) or with specific reports (i.e., *Location Summary*, *Sensor Activity*, *SBTM Temperature History*, *Arming Disarming*, *Access History*, *Alarms Issues*, *Location Open/Close*, and *Video Health*). For more information, contact your service provider.

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7. In *Recipients*, click **Add** to select report recipients in the *Address Book* or click **New** to add a new *Address Book* entry.
8. Click **Save**.

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information about how to create a notification for a single system or location, see Configure notification recipients.

Additional resources

https://player.vimeo.com/video/800626317?h=548d986d50badge=0&autopause=0&player_id=0&app_id=58479

> If this video is blocked by the publisher's privacy settings, open it on the original Alarm.com article.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/Commercial/Multi-Location_Management/Enable_or_edit_Smarter_Business_Reports

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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