

Delete an Enterprise group

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Enterprise groups can be deleted using the website. When a group is deleted, all of the logins/systems associated with each other through the deleted group will no longer be associated with each ...

Platform	Customer Website
Content type	How-to / Configuration
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Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

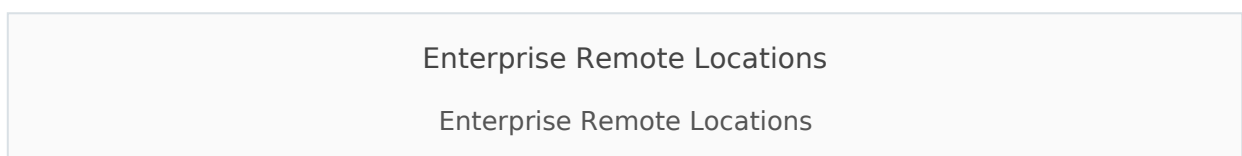
Enterprise groups can be deleted using the GoSafer Security customer portal (powered by Alarm.com). When a group is deleted, all of the logins/systems associated with each other through the deleted group will no longer be associated with each other.

Important: A login with Administrator permissions is required to delete an Enterprise group. If the Enterprise login being used is also the primary login for an account in that group, it will not be able to remove its own location or delete the Enterprise group.

To delete an Enterprise group:

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Verify the Enterprise name is selected, and not a location name. When the Enterprise group is selected, a *Locations* option shows in the menu instead of *Home*.
 - If a location is selected, use the dropdown menu to select the Enterprise group. Enterprise groups have **Group Property** next to the Enterprise name, whereas locations will have **Icon Enterprise Open** for commercial accounts or **Single Property** for residential accounts next to the location name.
 - If the option to select an Enterprise group is not showing, verify the login being used has access to the Enterprise group.
3. Click **Manage Groups**.
4. Click **More options**, then click **Delete**.
5. In the popup, click to select the deletion verification.
6. Click **Remove**.

Note: Enterprise groups can also be deleted when removing the last location in the group. If you remove the final location in a group, you will see the following prompt which will allow you to delete the group.



Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/Commercial/Multi-Location_Management/Delete_an_Enterprise_group

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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