

Delete a login

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Deleting unused website and app logins helps keep the system secure.

Platform	Customer Website
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To delete a login

Note: Deleting a secondary login that was created through linked logins will remove access to the current account, but it will not delete the login. For more information on linked logins, see [How can multiple account systems be linked?](#).

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Users.
3. Click Manage Logins.
4. Click [Delete] for the login name to be deleted.

If the delete option does not display, your login may not have permissions for login management. Contact the user with access to the primary login to remove a login.

Note: The primary login cannot be deleted and deleted logins cannot be recovered. If the primary login name or email address needs to be updated, see [Change a login name](#) or [Change an email address](#).

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
[https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/Delete a login](https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/Delete_a_login)

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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