Delete a Geo-Fence

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Geo-Fences can be managed or deleted from the website.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

> **Step-by-step guide:** Screenshots and videos are placed with the instruction they illustrate.

A Geo-Fence is a virtual geographic boundary that by default, is set up around your installation address. This feature allows you to create location-based alerts and rules based on the location of one or more phones (Geo-Devices). A Geo-Fence can only be deleted using the GoSafer Security customer portal (powered by Alarm.com).

For more information about what Geo-Fences are, see What is a Geo-Fence?.

Important: Deleting a Geo-Fence also deletes any rules or notifications that are dependent on the Geo-Fence.

To delete a Geo-Fence using the Alarm.com app:

Note: The default Geo-Fence cannot be renamed or deleted.

1. Log in to the Alarm.com app.
2. Tap **Menu**.
3. Tap **Places**.
4. In *Places*, tap the name of the Geo-Fence to be deleted.
5. Tap **Edit Place**.
6. Tap **Delete Place**.
7. Tap **Delete Place** when prompted to confirm that you want to delete the Geo-Fence.

To delete a Geo-Fence using the GoSafer Security customer portal (powered by Alarm.com):

Note: The default Geo-Fence cannot be renamed or deleted.

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Settings**.
3. Click **Places**.
4. In *Manage Places*, click the name of the Geo-Fence to be deleted.
5. Click **Delete**.
6. Click Ok when prompted to confirm that you want to delete the Geo-Fence.

Delete a Fence

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Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/Mobile_Features/Geo-Fences/Delete_a_Geo-Fence

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1
Created 2026-09-01 00:30:03 UTC by Jerdenn Calag
Updated 2026-09-01 16:40:46 UTC by Jerdenn Calag